



Republic of the Philippines  
 Presidential Communications Operations Office  
**BUREAU OF COMMUNICATIONS SERVICES**  
 Malacañang, Manila

Republic of the Philippines )  
 City of Manila ) SS.

**CERTIFICATION of COMPLIANCE**

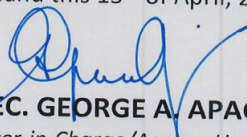
*Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor*

I, **GEORGE A. APACIBLE**, Filipino, of legal age, *Undersecretary/Officer-in-Charge* of the *Bureau of Communications Services*, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, do hereby declare and certify the following:

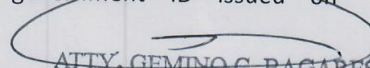
- 4) The *Bureau of Communications Services* has no frontline services. In lieu thereof, an equivalent Citizen's Charter or Service Charter has been established that provides for the following:
  - e. Vision and mission of the agency;
  - f. Internal services offered;
  - g. Step-by-step procedure in availing of the services; and
  - h. Business process for each step.
- 5) The Service charter is posted as information billboard.
- 6) The Service Charter is positioned at the entrance lobby of the office building.

This certification is being issued to attest to the accuracy of all foregoing based on available and verifiable records and information.

IN WITNESS WHEREOF, I have hereunto set my hand this 15<sup>th</sup> of April, 2018 at the City of Manila, Philippines.

  
**USEC. GEORGE A. APACIBLE**  
*Officer-in-Charge/Agency Head*  
 Bureau of Communications Services

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ day of APR 16 2018, 2018 in Manila, Philippines, with affiant exhibiting to me his government ID issued on \_\_\_\_\_ at \_\_\_\_\_ by the PCOO.

  
**ATTY. GEMINO C. BAGARES**  
 Notary Public

**NOTARY PUBLIC**

Notary Dec. 31, 2018  
 Roll No. 27577  
 PTR No. 6962295 / 12.15.17 Mla.  
 IBP No. 1005983 / 12.15.17 / 18 Mla.  
 MCLE Exempt (Ret. Prof.)

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