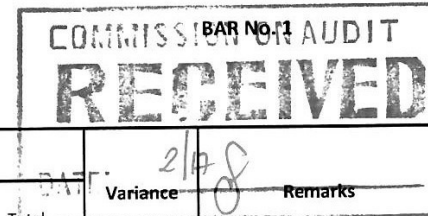
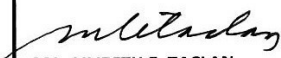
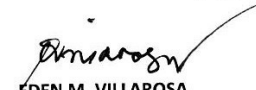




QUARTERLY PHYSICAL REPORT OF OPERATIONS as of March 31, 2016



Department : Presidential Communications Operations Office
 Agency : BUREAU OF COMMUNICATIONS SERVICES
 Organization Code (UACS) : 25 003 00 00000

Particulars	UACS CODE	PHYSICAL TARGETS					PHYSICAL ACCOMPLISHMENTS					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7 = (3 + 4 + 5 + 6)	8	9	10	11	12 = (8 + 9 + 10 + 11)	13	14
Major Programs/Projects:													
KRA No. 1 - Anti-Corruption, Transparent, Accountable and Participatory Governance													
Performance Indicator 1:													
I. Operations													
a. Audio-visual materials													
1. Photo Exhibit Production	(3 01 01 0000)					0	1				1	1	[advance implementation
2. Staging of Photo Exhibits						0					0	0	[originally scheduled for 2nd qtr
b. Special Events (i.e. Forum, symposia, seminars)		1				1	1				1	0	
c. Website		updating					updating						
d. Print/Electronic Publications													
1. Print Publications	(3 01 02 0000)	14,685				14,685	19,953				19,953	5,268	[due to request of other gov't
2. CD-Electronic Publications	(3 01 01 0000)	500				500	220				220	-280	agencies
Total Quantity for Operations		15,186				15,186	20,175				20,175	4,989	defective CD machine
e. Communications Planning, Project Evaluation and Data Research													
1. Project Proposal	(3 01 03 0000)	5				5	5				5	0	
2. Project Evaluation			1				1	4			4	3	
GAD Projects													
a. Seminars/Forums		1				1	1				1	0	
b. Print publications - IEC materials						0	4,710				4,710	4,710	based on request
II. General Administration & Support													
Financial & Personnel Management, Human Resource Dv't., Property & Supply procurement & Management, General Services and other Administrative works	(1 00 01 0000)	12				12	11				11	-1	deficiency to be implemented
Establishment and Development of ISO 9001: 2008-Aligned QMS			2				2	2			2	0	in 3rd-4th qtr
GAA Compliance - Information materials/event on:													
a. National Greening Program (tree planting)						0					0	0	
b. Senior Citizens/Elderly						0					0	0	
c. Climate Change (flyer)						0					0	0	

Particulars	UACS CODE	PHYSICAL TARGETS					PHYSICAL ACCOMPLISHMENTS					Variance	Remarks		
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total				
1	2	3	4	5	6	7 = (3 + 4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14		
I. Operations															
Performance Indicator 2:															
1: % of readers who rated communication materials as useful						90%							survey respondents	For Photo Exhibit & Events Customer satisfaction surveys are conducted during or after each event. For selected publications survey is conducted once a year.	
2: % of viewers who rated the exhibit as informative						90%	73-100%								
Photo Exhibit Staging of Photo Exhibit							73-100%								
3: % of participants who rated the special event as useful						90%	79-100%								
Performance Indicator 3:															
1: % of communication materials delivered as scheduled						90%	90.00%								
2: % of exhibits staged as scheduled						90%									
3: % of special events conducted as scheduled						90%	100.00%								
Prepared by:  MA. LILIBETH E. TACLAN OIC-Planning Division															
In coordination with:  EDEN M. VILLAROSA Chief-Budget Section															
In coordination with:  JNO G. AALA Chief-FAD															
Approved by:  Dr. JOHN S. MANALILI, CESO III Director IV															
												Date			